[X] Vision Live

Make Every Tech Your Best Tech

XOi's Vision Live app allows your techs to virtually connect and collaborate in real-time for faster training and problem resolution direct from the field. The app allows you to access a virtual, interactive environment from your team's existing smart devices, enabling:

Real-Time Remote Video Support

Efficiently grow and scale your team by virtually connecting newer techs with more senior team members.

- Mobile to mobile & mobile to desktop calling
- Enable teams functionality to connect directly to your support desk
- Record live calls for future training & support

Live Video Pausing & Markup

Easily pause the live call to quickly talk through and troubleshoot onsite issues

- Pause live video feed without stopping audio
- Each party can draw and mark up the paused video feed to discuss problems and ensure your tech is working in the right area

Remote Control Capabilities

Remotely control your tech's phone or device. Perfect for jobs in dark or cramped crawl spaces, basements, or attics.

- Easily swap between back and front facing cameras
- Control your tech's flashlight
- Mute audio
- Zoom your tech's camera in and out

Live Document & Resource Sharing

Quickly share live links, documentational materials, and notes with your tech. Perfect for sharing:

- Instruction manuals
- Equipment guides
- Internet links
- Notes from past jobs